

FCA Conference Schedule 2018

Wed	8am-12noon	Golf with fellow FCA members	Open to any attendee- cost to be covered by player	
	12 noon-5pm	Board meeting/lunch	Board members only	
	5pm	Opening welcome reception	World of Wines Auction, hors d'oeuvres and bar	
Thursday	8am-9am	Breakfast	opening announcements/nominations/voting/	Mark Laurent, FCA President
	9am-10	Presentation	Modern collections Industry Technology Solutions	Matthew Hill
	10-10:15	Break/Sponsor networking		Break
	10:15-11:15	Educational session	Understanding and responding to CFPB's expectation	Leslie Bender
	11:15-12:15	Educational session	Understanding and responding to CFPB's expectation	Leslie Bender
	12:15-12:30	Break/Sponsor networking		Break
	12:30-1:45	Lunch/Keynote speaker	Installment of officers, OFR Update	Roger Weiss/ OFR
	1:45-2:45	Educational session	CFPB update	CFPB
	2:45-3:30	Educational session	FCC update	FCC
	3:40-3:50	Break/Sponsor networking		Break
	3:50-4:45	Educational session	Real World Collections	Skip Kohlmeyer
	4:45-5:45	extra time if needed	What's happening on the Hills??	Jack Brown III and Jennifer Wilson
	6pm	Dinner on own		
Friday	8am-9am	Breakfast	TBD	
	9am-10am	Educational Session	Save money & Increase Accuracy through process autc	Jeremy Mapes
	10-10:05	break		Break
	10:05 to 11:15	Educational Session	Advanced FDCPA Issues	Roger Weiss
	11:15-12:15	Educational Session	Advanced FDCPA Issues	Roger Weiss
	12:15-1:15	Lunch/closing Keynote Enjoy the resort for remainder of the day!	Cyber Security-Getting Smart with FBI Agent	Paul Vitchock, FBI

Schedule subject to change