

Wed October 10th

Start	Location	Event or Presentation	
8am-12noon	Naples Grande Golf Club	Golf with fellow FCA members	Open to any attendee- cost to be covered by player
1pm-5pm	Banyan 1-2	Board meeting/lunch	Board members only
3-9pm	Orchid Foyer	vendor table set up	Tables in the Orchid foyer
5pm-6:30pm	Sunset Veranda	Registration/ welcome reception	Wine Auction, light appetizers and bar with drink tickets
6:30		Dinner on own	

Thursday October 11th

Start	Location	Event or Presentation		
8am-8:45am	Orchid Foyer	Breakfast/registration	foyer/opening announcements/nominations/voting/	Mark Laurent
8:45am-9:45am	Orchid 3/4	Presentation	Modern collections Industry Technology Solutions	Matthew Hill
9:45-10am	Orchid 3/4	Break/Sponsor networking		
10:00am-11:00am	Orchid 3/4	Educational session	Understanding and responding to CFPB's expectation	Leslie Bender
11:00am-12:00pm	Orchid 3/4	Educational session	Understanding and responding to CFPB's expectation	Leslie Bender
12:00-1:30	Orchid 3/4	Lunch/Keynote speaker	Installment of officers, OFR Update	
1:30-2:30	Orchid 3/4	Educational session	CFPB update	Roger Weiss/Andy Grosmiere/Bill Morir
2:30-2:45	Orchid Foyer	Break/Sponsor networking		K (Gandhi). Eswaramoorthy
2:45-3:45	Orchid 3/4	Educational session	Are you Automated or Antiquated?-Streamlining in 2018	
3:45-4:45	Orchid 3/4	Educational session dinner on own	Real World Collections/Happenings on the Hill	Jeremy Mapes Skip Kohlmeyer, Jack/Jennifer

Friday, October 12th

Start	Location	Event or Presentation		
8:00am-8:45am	Orchid Foyer	Breakfast	in foyer with sponsors	
8:45am-9:45am	Orchid 3/4	Educational Session	The Leadership Formula: Simple But Not Simplistic	
9:45am-10:45am	Orchid 3/4	Educational Session	Advanced FDCA Issues	Dr. Dick Daniels, Right Management
10:45am-11:00am	Orchid Foyer	break		Roger Weiss
11:00am-12:00pm	Orchid 3/4	Educational Session	Advanced FDCA Issues	
12:00-1pm	Orchid 3/4	Lunch/closing Keynote/grand prize Enjoy the resort for remainder of the day!	Cyber Security-Getting Smart with FBI Agent	Roger Weiss Paul Vitchock, FBI

Schedule subject to change

